



Support
to Win

Website Terms of Use

Last updated: 19 February 2026

1. Who we are

This website is operated by CONGITECH LIMITED (company number 16339642) trading as Support to Win (“we”, “us”, “our”).

Registered office: 11a Kings Road, Ground Floor, Fleet, Hampshire, England, GU51 3AA.

Contact: info@supporttowin.tv.

2. About these terms

These terms apply to your use of our website and any portal or online services made available through it. By using this website, you confirm that you accept these terms and agree to comply with them. If you do not agree, you must not use the website.

3. Other terms that may apply

The following additional terms also apply to your use of the website:

- Our Privacy Notice (which explains how we use personal data).
- Our Cookie Policy (which explains how we use cookies and similar technologies).
- If you purchase services from us, additional commercial terms may apply (for example, a statement of work, service schedule, or SLA).

4. Accessing the website

We do not guarantee that the website, or any content on it, will always be available or uninterrupted. We may suspend, withdraw, discontinue or change all or any part of the website without notice.

You are responsible for making all arrangements necessary for you to have access to the website.

5. Accounts and portal access

If you are provided with (or choose) a username, password or any other security information, you must treat it as confidential and not disclose it to any third party.

We may disable an account if we reasonably believe you have failed to comply with these terms or if we suspect unauthorised use.

6. Acceptable use

You must not use the website:

- in any way that breaches any applicable law or regulation.
- in a way that is unlawful, fraudulent, or harmful.
- to send, knowingly receive, upload, download, use or re-use any material that contains viruses or other harmful code.
- attempt to gain unauthorised access to systems, accounts, or data.
- to interfere with or disrupt the website or related networks.

7. Intellectual property

We are the owner or licensee of all intellectual property rights in the website and the content published on it, including text, graphics, logos, and software (unless stated otherwise). Those works are protected by copyright and other laws.

You may print or download extracts for personal or internal business use, but you must not modify copies or use any content separately from accompanying text without our permission.

8. Reliance on information

The content on our website is provided for general information only. It is not intended to amount to advice on which you should rely. You should obtain professional advice before taking action based on the content.

9. Third-party links and resources

Where the website contains links to other sites and resources provided by third parties, these links are provided for your information only. We have no control over the contents of those sites or resources.

10. Uploading content

If the website allows you to upload content (including attachments in service requests/tickets), you must ensure you have the right to share it and that it does not infringe any third-party rights or contain unlawful material.

We may remove content that we reasonably believe breaches these terms or applicable law.

11. Limitation of liability

Nothing in these terms excludes or limits our liability for death or personal injury arising from our negligence, fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited by law.

To the extent permitted by law, we exclude all implied conditions, warranties, representations or other terms that may apply to the website or any content on it.

We will not be liable for any loss or damage (whether in contract, tort (including negligence), breach of statutory duty, or otherwise) arising from your use of, or inability to use, the website, including any indirect or consequential loss, loss of profits, loss of business, loss of goodwill, or loss of data.

12. Suspension and termination

We may suspend or terminate your access to the website or portal if we reasonably believe you have breached these terms, if required to do so by law, or to protect the security and integrity of our systems.

13. Governing law and jurisdiction

These terms are governed by the laws of England and Wales and you agree that the courts of England and Wales will have exclusive jurisdiction, unless mandatory local consumer laws apply.

14. Changes to these terms

We may revise these terms from time to time. The “Last updated” date at the top indicates when changes were made. By continuing to use the website after changes are posted, you accept the revised terms.

Support to Win is a trading name of CONGITECH LIMITED (Company No. 16339642). Registered office: 11a Kings Road, Ground Floor, Fleet, Hampshire, England, GU51 3AA.